

FUTURE CRUISE CREDIT LIST IN POLAR ONLINE







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FUTURE CRUISE CREDIT LIST IN POLAR ONLINE

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Time Saving TIPS for Travel Advisors

Click Here to view more Time Saving Tips Videos! 4: Click the FCC Type drop down menu to select all, goodwill (includes Future Cruise Credits) or Future Cruise Deposit.

Note: It is best practice to select all to ensure you do not miss any credits for the guest.

5: Once you have searched for the guest you will be able to view the sail by date, name and customer ID, the FCC Type, amount, basis (indicates if the amount is a dollar amount, percentage or daily amount) and currency type for the credit.

6: It is important to remember that sail by date lists will default unless only a book by date is available. Book by dates, if displayed, will display in orange.

Click on the 'Additional Details' button at the bottom of the screen to access a more detailed view of available guest credits.



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PRINT) Print this page in a	printer and fax friendly form	nat.					
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You can search by Last and	First name to find a spec	ific passenger. Use the FCC Type filter	to display the desired FCC	, the oldest of the			
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PAST PASSENGER		FCC DETAILS					
Last Name	FCC ID	Description	Orig. Voyage #	Orig. Booking #			
LEMESSURIER		Option 1-VOYAGE G018B-	G018B				
LEMESSURIER		Option 1-VOYAGE G018B-					
BROWN		Option 1-VOYAGE 5012N-	5012N				
HARRIS		Option 1-VOYAGE 1019- B	1019				
MADICH		Option 1-VOYAGE B009125	B009				
LEUNG		Option 1-VOYAGE B009125	B009				

7: Information will include description, original voyage number, where the credit was generated, and the original booking number.

Note: If you have any questions pertaining to Future Cruise Credits or Future Cruise Deposits, please use the 'Click to Chat' to speak with our knowledgeable Princess Chat Team.

Thank you for choosing Princess Cruises!

