

let's chat



Have questions about making or managing a booking? Connect with our team through POLAR Online® Chat for live support and NO bots! Just visit [OneSourceCruises.com](https://www.princesscruises.com/OneSourceCruises.com) (6 a.m. to 6 p.m. PT) seven days a week — you can get answers faster and get back as much as 60% of your day!

Here are the top six uses travel advisors have for POLAR Online Chat:

1

how to log in and access OceanReady to help clients get prepared to sail

2

extending the deposit date

3

learning how to change or reinstate a booking, apply FCCs or change a stateroom

4

learning how to change or apply the pause option

5

diving into details about CruiseHealth™ and Cruise with Confidence

6

getting confirmation of payments



Have OneSource questions? We have a chat for that, too!

Our OneSource Chat feature is available 8 a.m. – 5 p.m. Mon-Fri, and can handle an array of OneSource-specific requests, including agency registration, agency profile transfers, logon issues and web page navigation or functionality issues. In the event OneSource Chat is closed temporarily, due to high call volume, please email OneSourceAssistance@princesscruises.com

You'll find the chat feature as well as time-saving self-service request forms at [OneSourceCruises.com](https://www.princesscruises.com)